

HIS Mobile

How to use the SIM card

iOS

1. Connect to the internet with Wi-Fi and scan the QR code.
Or Enter this URL with Safari.

Docomo: <https://bit.ly/2VXneHS>

Softbank: <https://bit.ly/2XTgq1y>

※Docomo



2. Download the configuration profile and install.
Please continue to install when prompted.

※Softbank



3. Tap the settings icon on the Home screen.
Select [Mobile Data] and turn on
[Enable 4G] or [Enable LTE].

Notice

1. While you download the Network driver on your phone but can't access the link, Please use another browser to install.
2. Please delete the installed Network driver after using SIM:
settings→general → profiles → delete the Network driver of H.I.S.Mobile
3. Insert your own sim card and restart your mobile phone and then use as usual.
4. If the profile has already been installed, please install it after deleting it.
5. After setting the Profile, it may take several 10 seconds to connect.
6. If you can not connect to data communication, please restart.
7. Please be careful when SIM card because it is a precision instrument.

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Android

1. Select [Settings]on the main menu
2. Select [Wireless & Networks]
3. Select [Mobile networks]
4. Select [Access Point Names]
5. Make a New APN Enter the APN, and authentication type provided below
6. Select [Save] from the menu, then return to the APN list and select the APN that you set up.

Name: his

APN: dm.jplat.net (Docomo) / sb.mvno (Softbank)

User name: his@his

Password: his

Authentication type: PAP or CHAP

Notice

1. While you download the Network driver on your phone but can't access the link, Please use another browser to install.
2. Please delete the installed Network driver after using:
delete the APN of H.I.S
3. Insert your own sim card and restart your mobile phone and then use as usual.
4. If entered Space bar and incorrect instructions the cellphones are not ready to use.
5. After setting the APN, it may take several 10 seconds to connect.
6. If you can not connect to data communication, please restart.
7. Please be careful when SIM card because it is a precision instrument.